

Oakley Transport Shows Its Dedication  
to Food Quality and Safety Through

CASE STUDY

# ISO CERTIFICATIONS



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Oakley Transport is a full-service, food-grade carrier serving the United States, Canada, Mexico, and the Caribbean Islands. To properly serve its customers, Oakley operates sanitary tanks as well as DOT-407 food-grade tankers equipped with in-transit heat systems and stainless-steel pumps. Additionally, they maintain a fleet of dry bulk and dry van/reefer trailers operating under the same ISO standards and procedures to service customers' needs with their food-grade products.

As a company constantly anticipating the needs of its customers, Oakley Transport saw the opportunity to stay ahead of competitors and regulations through a continuous pursuit of excellence. As the leader in liquid food-ingredient transportation, Oakley Transport



recognized the need to continue to advance its reputation for reliable and safe food transportation methods at which they operate. To show this, they began the ISO certification process as the first bulk food transporter, assuring confidence with their customers and consumers.



## **Oakley's Road to Achieving ISO Certification**

To earn ISO certifications, Oakley performed a thorough evaluation of its procedures with a third party for several years starting in 2015. They achieved their first ISO certification in 2017 as the only bulk food transporter in the world. These two initial certifications earned, were not only an industry first, but a global first in governance of food safety.

Continually focused on improvement through weekly audits and aligning practices, Oakley was able to re-certify ISO 9001:2015 and earn ISO 22000:2018, adding their dry van and reefer divisions and upgrading to the newest food safety protocols with the certification of ISO 22000:2018, once again being the only bulk food transporter in the world to hold these two specific industry certifications.

All employees are trained to follow certain procedures according to the quality management system and the effectiveness of those procedures are continuously improved through ongoing internal audits. Oakley partnered with Lloyd's Register, a

management system compliance company. LR's assessment methods look at overall management systems from compliance to performance, to reduce business risk, and enhance the effectiveness, efficiency, and continuous improvement of a company's internal systems. Certification audits were performed and determined that all of Oakley's processes, procedures, equipment, and service not only were reliable, accurate, and effective but also meet international standards of ISO 9001:2015 and ISO 22000:2018

As a food transporter, it is critical that Oakley Transport establishes uniform procedures and processes to ensure all their clients' products are delivered in the same condition in which they were loaded. ISO certification establishes a detailed road map for Oakley to help maintain meticulous and robust control over all transportation operations, catching issues before goods are moved.

## **ISO's Value to Oakley**

As a result of the certification process, Oakley has been able to clearly demonstrate to an increasingly demanding customer base how their processes result in improved performance and high-quality standards. Because ISO requires all processes within the company are documented and followed, Oakley can promise a safe, accurate, and reliable service to customers and their consumers.

Oakley is certified that they are the most efficient at what they do. ISO certifications bring value and accreditation to the company, defining their quality above their competitors. As the first in the industry to attain this recognition, Oakley has redefined excellence, setting a high standard for all other liquid food ingredient transportation companies.

