



CASE STUDY: OAKLEY TRANSPORT

Oakley Transport boasts world class processes by becoming the first liquid food grade transportation company globally to achieve ISO 9001:2015 and 22000:2005 success

In 1961, Oakley Groves began as an independent citrus fruit broker in Dade City, Florida. Soon after, Oakley Brothers was established to enter into the harvest and hauling sector of the citrus industry. Over time, Oakley Brothers was merged into the parent company Oakley Transport Group. Since 1986, Oakley Transport has established itself as the premier leader in the liquid, food grade transportation sector with the synergies of complementary logistic services.

They enhance customers' supply chain with the highest quality of reliable over-the-road, regional and dedicated transportation services. Based in Lake Wales, Florida, Oakley Transport operates a fleet of dependable, late model Volvo tractors and high quality stainless steel food grade tanks.

They are proud to be a family owned and operated company and their professional CDL tanker drivers become part of that family.

Standard Certified by LRQA
ISO 9001:2015
ISO 22000:2005

Oakley Transport is a full service, dedicated food grade carrier serving the United States, Canada, Mexico and the Caribbean Islands. To properly serve customers, they operate sanitary tanks as well as DOT-407 food grade tankers equipped with in-transit heat systems and stainless steel pumps. They also have a fleet of dry bulk trailers to service customers' needs with their granular food grade products.



Oakley becomes the industry's first to earn ISO 9001:2015 and ISO 22000:2005 Certifications

According to the Safe Food Alliance, growing awareness of the effects of transporting food contributed to the sweeping overhaul of food security regulations and the FDA's Food Safety Modernization Act (FSMA), creating a demand for reliable and safe food transportation methods. As the leader in liquid food grade transportation, Oakley Transport recognized the need to improve and establish a reputation of the quality performance at which they operate. They have become the first in the world to achieve compliance, assuring confidence with their customers and consumers.

As a company constantly anticipating the needs of their customers, Oakley Transport saw the opportunity to stay ahead of competitors and regulations. Through continuous pursuit of excellence, Oakley has become the first liquid food grade transportation company in the world to achieve two derivatives of ISO 9000 certifications, ISO 9001:2015 and 22000:2005.

“Oakley Transport has redefined excellence in the food transportation industry” Thomas Oakley, founder and owner of Oakley Transport, said. “ISO certification reflects our dedication to food safety and the integrity of our customers’ product. We have raised the bar for the entire industry and that is something we are very proud of.”

Oakley’s Road to Achieving ISO Certification

In order to earn these certifications, Oakley performed a thorough evaluation of their procedures and concluded to start at the beginning. Working with their customers and faced with new food safety regulations, Oakley had concluded that there was a need to transform the business from a trucking company to a food transportation company. All departments and employees responsibilities were realigned to better serve the newly defined needs and a review of all company operating procedures were documented into a quality management system. The quality management system came together by taking a collaborative and integrated approach and applying consistent principles within each department. Employees were trained in the procedures in the quality management system and the effectiveness of those procedures continuously improved through their corrective action and internal audit processes.



Finally Oakley partnered with LRQA, a world leading professional company specializing in management system compliance. Certification audits were performed and determined that the processes, procedures, equipment and service not only were reliable, accurate and effective but also met the international standards of 9001:2015 and 22000:2005.

ISO Certification Brings Value to Oakley Transport

As a food hauler, it is critical that Oakley establishes uniform procedures and processes to ensure the product is delivered in the same condition in which it was loaded.

ISO certification establishes a detailed roadmap for Oakley to help maintain meticulous and robust control over operations, catching issues before products are transported. With ISO 9001:2015 and 22000:2005, Oakley Transport is more efficient,



Furthermore, ISO certification brings value and accreditation to the company itself verses their competitors. As the first in the industry to attain this recognition, Oakley has redefined excellence, setting a high standard for all other liquid food grade transportation companies.

“Achieving ISO certification symbolizes our determination to be the best in the industry,” Allen Warner, Oakley Transport’s Quality Director, said. “It establishes a baseline performance level that we are all committed towards and sets Oakley apart from our competitors.”

Greater Customer Satisfaction Achieved Through ISO's Standardized Processes

As a result of the certification process, Oakley has been able to clearly demonstrate to an increasingly demanding customer base how their processes result in improved performance and consistently high quality products. Because ISO requires all processes within the company are documented and followed, Oakley can promise a safe, accurate and reliable service to customers and their consumers.

“As the first transportation company to achieve both the 9001 and 22000 ISO Certifications, our customers can be confident that Oakley has established world class processes and procedures to ensure the safe transportation of their food products,” Ty Sherman, CFO of Oakley Transport, said. “As FSMA has expanded into the transportation of food, it will become more and more critical that future customers deal only with companies that have achieved the ISO certifications.”

About Oakley Transport

Founded in 1986 and headquartered in Lake Wales, Florida, Oakley Transport has established itself as the premier leader in the liquid, food grade transportation sector with the synergies of complementary logistic services. The family owned and operated company enhances the customers' supply chain with over-the-road and dedicated transportation services in the United States, Canada, Mexico and the Caribbean Islands. Oakley Transport prides itself in being an industry leader in the area of transportation, for quality, safety and driver appreciation. For more information on the company and its services visit: www.oakleytransport.com

About LRQA

LRQA is a recognized, world leading professional assurance services organization. We specialize in management systems compliance and expert advice across a broad spectrum of standards, schemes and business improvement services including customized training and assurance programs. We are recognized by almost 50 accreditation bodies and deliver our services to clients in more than 120 countries. Our unique assessment methodology takes your management systems from compliance to performance, in order to reduce business risk, and enhance the effectiveness, efficiency, and continuous improvement of your management systems.

LRQA is part of the Lloyd's Register Group and at our heart sits a charity, the LR Foundation. Most organizations do something to make money but at Lloyd's Register, we make money to do something. As a percentage of our profits go towards the LR Foundation, every time you choose LRQA, not only are you getting best-in-class professional assurance services, but you are helping to make a difference to our world.

Through our extensive range of training and assessment services, LRQA is helping organizations worldwide transition to the new and revised ISO standards. We offer a range of assessment services as well public and in-house training courses, all aimed at helping to ensure that organizations worldwide have a smooth transition to the new standards.